E-Ticket

AIR SIAL
The Pride of Pakistan

PNR: 20EHB9

ECONOMY

Reporting Time: 03 hours prior to departure.

Travel Information

Karachi- Islamabad						Islamabad- Karachi					
DATE	FLIGHT	DEPARTURE	ARRIVAL	FARETYPE	STATUS	DATE	FLIGHT	DEPARTURE	ARRIVAL	FARETYPE	STATUS
20-MAY-26	PF121	07:00 AM	09:00 AM	Nil Baggage	Confirm	21-MAY-26	PF122	09:50 AM	11:50 AM	Nil Baggage	Confirm ==

Title	Passenger(s) Name	CNIC	Ticket No.	Karachi- Islamabad	Islamabad- Karachi
Mr.	KAMRAN RAFIQE	42201-8355578-1	6734004851688	0pc-0 Kgs Confirm	0pc-0 Kgs Confirm

E-TICKET TRAVEL AGENT

Agent Name: FLIGHT AVIATION (PVT) LTD

Address: HC-2, Febro Center, 1st Floor, Commercial Area, Block 3, Bahadurabad, Karachi, Pakistan

Phone 0092134140421

FLIGHT AVIATION (PVT) LTD (Usama Abdullah) at 18-05-2026 03:35 pm PST

Thank You for choosing AirSial.
For any flight information please contact
AirSial Call Center 021-111-247-742

Ticket Remarks/ Passenger Contact Info

Remarks	Phone 1	Phone 2	Email
-	+923335583776	+923032924505	naveedsaeed2014@gmail.com

Baggage Policy

Carry-on Baggage

- 1 piece of Hand Baggage, not larger than L22+W15+H8 =45 inches weighing not more than 7 kgs/ 15lbs, shall be allowed for carriage in the cabin.
- Hand carry with passengers shall be secured by individual passenger throughout his/her journey

Checked Baggage

- Free baggage allowance is permissible by fares type. Luggage dimensions should not exceed 54 inches (L+W+H=54)
- The infant is not entitled to any free baggage allowance. However, a baby cot or pram can be carried free of charge.
- Do not pack valuables in checked baggage, airline assumes no liability of valuables in checked baggage

BAGGAGE WEIGHT LIMITATION
Karachi - Islamabad : Nil Baggage.
Islamabad - Karachi : Nil Baggage.
Additional fees will be applied for excess baggage.
- Checked Baggage: Free baggage allowance is permissible by fare types. Luggage dimensions should not exceed 54 inches (L+W+H=54). - The infant is not entitled to any free baggage allowance. However, a baby cot/ pram can be carried free of cost. - Checked Baggage Weight Limitation : The maximum 30 kg weight per bag shall be accepted. However, Oversized baggage shall be charged based on volumetric and calculate with per kg excess baggage rate.

Weight Limitation

A maximum of 30 kg weight per bag shall be accepted. However, Oversized baggage shall be charged based on volumetric and calculate with per kg excess baggage rate.

Terms & Conditions

Reporting Time ISB

- Flights open for check-in 3 hours before scheduled departure time on domestic flights .Passengers must check in 3 hours before flight departure. Check-in counters close 45 min before flight departure for flights. Traveling documents shall be verified at the check-in counter.

Ticket Modification & Refunds

- This policy shall not be effective on the tickets issued against group fares. Tickets issued on group fare shall not be refunded or modified.
- For any modification or change of ticket, passenger shall pay modification charges plus the difference of fare, if applicable.
- Refund of ticket is always accepted and processed at the place of purchase of ticket. As such tickets issued from AIR SIAL's outlets shall be refunded only from AIR SIAL's outlets.
- Online tickets issued on Credit/ Debit Card, through AIR SIAL's website, shall be modified and refunded only at AIR SIAL's City Ticketing Offices & Airport Ticketing Offices.
- Ticket issued on Credit/ Debit Card shall be modified or refunded on production of Original Credit/ Debit Card.
- All applicable taxes and fees are collected at the time of purchase of ticket.
- Original CNIC/ NICOP and/or passport with a photocopy is required for refund of ticket.
- If the ticket was purchased in cash, it can be modified in cash only; if the ticket was purchased on a card, then the same card shall be used for the modification of that ticket. Tickets purchased with a credit card cannot be exchanged for cash.
- Ticket cannot be refunded or changed 03 hours before or 06 hours after the departure of flight.
- Only valid tickets can be changed, modified or refunded with the following applicable charges:
- Ticket issued under the Discount shall be accepted for modification and refund; the discount shall be deducted according to the remaining passengers of the PNR, the rest given discount shall be added in the below charges.

Ticket Modification & Refunds Policy Charges As Per Selected Baggage	Refund & Modification Charges Nil
More than 48 hours before departure	**PKR 5,000**
Within 48 hours to 24 hours of departure	**PKR 6,000**
Within 24 Hours and after flight departure, or No Show	**PKR 10,500**
29 Days after flight departure	**No Refund / No Modification**
Flight Delayed for 2 to 4 hours	**Refreshment or Meal**
Flight Delayed for 5 or more hours	**Full Refund**
Flight Early for 1 or more hours	**Full Refund**

- Tickets for flights rescheduled 1 or more hours earlier than originally scheduled are eligible for full refund, provided the claim is initiated before the beginning of Reporting Time. Refunds will not be authorized if this notification window is missed.

AIR PASSENGER RIGHTS (DOMESTIC FLIGHTS)

A. **LONG FLIGHT DELAYS**

1. In case of flight delay of more than 2 to 4 hours (in proportion to flight distance), the airline shall serve refreshments / meals to passengers (according to time of day) and offer communication facilities & hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation).[Article D 12.2.5 & D14 of ANO-001-ATCP-2.0]
2. When the delay is more than 5 hours and the passenger decides to discontinue his journey with the airline, the airline shall offer full refund of the unutilized ticket. [Article D 13.4 & D14 of ANO-001-ATCP-2.0]
3. The airline liability for damage caused by delay in domestic carriage by air of passenger is limited to proven damages which may have been sustained due to the delay or an amount representing double the sum paid for the carriage, whichever amount may be smaller. Never the less the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures. [Rule 19 & 22 (1) of The Fifth Schedule of Carriage by Air Act, 2012

B. **FLIGHT CANCELLATION**

1. Whenever a passenger's flight is cancelled, the operating airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D13 of ANO-001-ATCP-2.0]
2. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D 13 of ANO-001-ATCP-2.0]
3. The airline may also have to compensate the passenger at the same level as for denied boarding, unless it gives him sufficient advance notice (at least 12 hours prior to flight time). Nevertheless, the airline shall not be liable if it proves that it took all measures that could reasonably be required to avoid the cancellation or that it was impossible for it to take such measures. [Article D 13 of ANO-001-ATCP-2.0]

C. **DENIED BOARDING**

1. If a passenger reports at the airline check-in counter before the check-in deadline and fulfils all the requirements but is denied boarding (due to overbooking), the airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D12.3 of ANO-001-ATCP-2.0]
2. In addition to above, if the passenger is not a volunteer, the airline shall pay compensation to passenger equivalent to 50% of the face value of ticket excluding taxes. The compensation may be halved if the passenger is not delayed for more than 04 hours with alternative transport arrangement. [Article D12.3 of ANO-001-ATCP-2.0]
3. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D12.3 of ANO-001-ATCP-2.0]

D. **BAGGAGE LOSS/ DAMAGE**

1. The airline liability for loss / damage in domestic carriage of baggage is limited to PKR1,000/=per kilogram. [Rule 22 (2) of The Fifth Schedule of Carriage by Air Act, 2012]
2. A Property Irregularity Report (PIR) is to be lodged by each passenger to the airline for the missing / damaged baggage, immediately on arrival (before exiting terminal building), along with provision of copy of baggage tag number as evidence / inspection of damaged bag or its contents by airline.
3. Submission of receipts of claimed baggage contents (which are allowed in checked baggage by airline) would strengthen the lost baggage compensation claim of the passenger.

E. **DEATH OR INJURY OF PASSENGERS**

1. The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking. [Rule 17 (1) of The Fifth Schedule of Carriage by Air Act, 2012]
2. The airline liability is as per Article 21 of The Fifth Schedule of Carriage by Air Act, 2012.